



**Natural Choice Corporation**

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**You're Part of our Family**

Thank you for choosing Natural Choice products. We work hard to provide the highest quality products while also ensuring the highest customer satisfaction. However, if you do experience a problem, we're here to help.

**Limited Warranty**

**Our Commitment to You:** Natural Choice warrants all parts to the original purchaser to be free of defects in materials and workmanship under normal use and within the operating specifications of the products, for a period of one (1) year. For ION Drinking Water appliances, we provide an additional three (3) year Limited Warranty on the hot water system, and a five (5) year Limited Warranty on the sealed refrigeration system. This Limited Warranty covers defective parts only.

**How to Get Assistance:** If the product fails to perform correctly, and service is required, you should contact the dealer or retailer that sold or leased the product to you. In the event of a lease from a third party, you will need to follow the terms and conditions of that lease.

If you need further assistance, call us at 1-800-547-7726 (international 815-874-4444) and our trained Technical Support team will help you resolve the issue over the phone. When you call, please be ready to provide the Serial Number of the product. Depending on the problem, we can ship replacement parts and repair instructions for an Authorized Dealer or licensed plumber to properly repair.

**What isn't Covered:** Replacement filters and maintenance parts; all labor charges, including but not limited to, services related to installation, adjustment, removal, replacement, maintenance, and/or repair of the product or its components; and incidental and consequential damages (see below).

**Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.**

The Manufacturer does not know the characteristics of your water supply. The quality of water supplies varies over time and with different geography. This Limited Warranty does not cover malfunctions of the products due to tampering, misuse, alteration, lack of regular maintenance, misapplication, fouling due to local water supply characteristics, scaling from hardness minerals, or improper plumbing external to the product.

In addition, damage to the product due to fire, flood, accident, negligence, act of God, or events beyond the control of the Manufacturer are not covered by this Limited Warranty.

**Incidental and Consequential Damages Limitation:** The Manufacturer will not be responsible for any incidental or consequential damages as a result of the failure of this product to comply with express or implied warranties or any defect in the unit, including but not limited to, lost time, inconvenience, damage to personal property, loss of revenue, commercial losses, postage, travel, telephone expenses,

or other similar losses. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you.

**Owner's Warranty Responsibilities:** As a condition of this Limited Warranty, the Owner must ensure the product is installed by an Authorized Dealer or licensed plumber in accordance with the installation instructions provided. In addition, the Owner is responsible for periodic maintenance of the product as described in the literature enclosed with the product – i.e. replacing filters, cleaning fans, etc. Neglect, improper maintenance, abuse, modification or alteration of the product will invalidate this warranty.

**State Laws:** This Limited Warranty gives you specific rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

No other warranty or guarantee is made by Natural Choice Corporation. Any implied warranty of merchantability is limited to the duration of the express limited warranty and thereafter is disclaimed. Natural Choice Corporation expressly disclaims any implied warranty of fitness for a particular purpose.

No dealer or reseller is authorized to modify the terms of this Limited Warranty. Any additional warranty offered by a dealer or reseller is the sole responsibility of the dealer or reseller. This warranty is offered to the first purchaser and is not valid for subsequent purchasers and owners.